



Department for Planning and Infrastructure
Government of Western Australia



Your ref: 7439 V1

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Dear Dr Gordon

Submission to the Inquiry into Collaborative Approaches in Government

I refer to the request for information of 2 October 2007.

The Department for Planning and Infrastructure is pleased to provide a sample of case studies of 'joined up' government initiatives in the attached documents.

Yours sincerely

Eric Lumsden PSM
Director General

Att.

INQUIRY INTO COLLABORATIVE APPROACHES IN GOVERNMENT

URBAN INNOVATION

The Urban Innovation division of the Department for Planning and Infrastructure is primarily tasked with the responsibility of testing/applying Network city principles through demonstration projects, particularly in relation to urban regeneration initiatives. It is a project focussed business unit that adopts a partnership approach to all of its work, considering collaboration as essential to achieving broad-based benefits for Government, the community and industry alike.

Following are a range of project examples that have evolved using varying methods of collaboration to achieve project objectives.

Stirling Regional Centre

- In partnership with the City of Stirling, the WAPC is undertaking a review of the Stirling Regional Centre structure plan.
- Recognising the importance of Stirling City Centre, the WAPC and the City of Stirling have established a partnership to progress the structure plan review. Ensuring a collaborative approach to future planning, the partnership was formalised through a memorandum of understanding, endorsed by the partnering agencies on 18 September, 2006.
- Guiding the structure plan review is the project steering committee, comprising a mix of technical expertise and local elected members. Agencies represented on the steering committee include:
 - Department for Planning and Infrastructure (on behalf of the WAPC)
 - City of Stirling
 - Main Roads WA
 - Public Transport Authority
- The steering committee is responsible for providing high-level strategic direction, reporting to the various agencies represented and ensuring delivery of the recommendations of the review.
- Providing technical advice to the steering committee, the project working group is responsible for implementing the review in accordance with the direction and objectives established for the project.
- In November 2007, landowners, business owners and members of the local community attended workshops with local and state government agencies to review development scenarios for the Stirling City Centre, prepared by the Department for Planning and Infrastructure.

- This group, known as the stakeholder reference group, was formed to:
 - provide representative, community and stakeholder input into the planning process;
 - provide issue-specific liaison;
 - communicate project matters to, and from, relevant community and stakeholder groups; and
 - provide input to the consultation processes and outcomes.
- The reference group was asked to provide feedback into the issues, opportunities and challenges of developing the area, such as traffic management, road options, environmental constraints, population trends, the local employment base and built form factors. Their responses, preferences and concerns were recorded and will be directly reflected in the Stirling City Centre structure plan.

Port Kennedy Development

- The purpose of the Port Kennedy development is to deliver a fully integrated, mixed use and mixed tenure seaside holiday village, as a key coastal activity centre in the south-west corridor. The role of DPI is to provide recurrent project management services to the Minister for Planning and Infrastructure to ensure State's obligations throughout the life of the project (till approx. 2014) are met. Further to this, DPI provides recurrent technical and administrative support to the Port Kennedy Management Board.
- The Board is constituted under provisions of the Port Kennedy Development Agreement Act 1992, as an advisory body to the Minister responsible for the Act (i.e. currently the Minister for Planning and Infrastructure). Its statutory functions under section 13(1) of the Act can be separated into four categories as follows:
- Those that relate to the development at Port Kennedy to be undertaken by the Company under the State Agreement [section 13(1) (a), (b), (e), (f), (g), (h) and (i)], which remain on-going.
- Those that generally relate to the protection and management of the Port Kennedy area's natural history values and environment since 1993 [section 13(1) (c), (j) and (k)] although a changing role for the Board has evolved since 1996.
- To facilitate further study of the geomorphological features of the Port Kennedy area, and to educate the public on the environmental importance of those features [section 13(1) (d)].
- At the Minister's request, to inquire into and advise the Minister on any matter referred to the Board concerning the Port Kennedy area [section 13(1) (l)].

- Represented on the Board are DPI, City of Rockingham, Mirvac Fini, Western Australian Golf and Beach Resort Pty Ltd, Department of Fisheries and Department of Environment and Conservation.

Cockburn Coast Structure Plan

- The Cockburn coast project is a unique opportunity to revitalise a forgotten industrial coastal strip, with a primary focus on the Robb Jetty, South Fremantle power station and Cockburn Road east industrial land areas.
- In July 2004, the Minister for Planning and Infrastructure, formally launched a vision to transform the Cockburn coast from an industrial area to a world-class residential and recreational precinct.
- The vision proposes a new Cockburn coast that is not just a destination, but an identity, and a place to be proud. Key to the transformation of Cockburn coast is be the development of a district structure plan. The plan will be used by State and local governments or alternatively a redevelopment authority as the blueprint for the long-term planning of the Cockburn coast.
- A vision for the Cockburn coast dialogue was held in May 2005. This brought together local residents, local government, planners, developers and an array of experts, and provided the key tenets for a successful new community at North Coogee. The dialogue talked at length about the community's broad aspirations for the Cockburn coast which included:
 - an environmentally sound community;
 - scaled housing and tenure mix;
 - and quality public transport and public facilities.
- Overall, participants of the dialogue wanted a bold plan for the Cockburn coast, one that creatively plans for the Cockburn coast as a destination, and integrates and provides a mix of beach experiences.
- The preparation and adoption of the district structure plan involves existing landowner and stakeholder consultation, technical data collection and engagement with local and State government authorities. A Cockburn coast steering committee has been established to guide the district structure planning process.
- The steering committee and working group includes the representatives from:
 - Department for Planning and Infrastructure
 - LandCorp
 - City of Cockburn
 - City of Fremantle

Attachment B
Community Development and Justice Standing Committee

Operations Division

DPI

Business Unit	Name of project commitment	What it will provide
Licensing	Models of partnerships between public (including local governments) and private sectors for the development of policy and the delivery of services, with particular emphasis on human service and community developments;	<ul style="list-style-type: none"> • Partnership Models with Private Sectors for delivery of Services consist of formal contractual relationships (fee for Service): <ul style="list-style-type: none"> - Royal Automotive Club for delivery of vehicle inspection services - Australia Post for delivery of Licensing Services in regional Western Australia - Authorised Inspection Stations for delivery of vehicle inspection services - Commonwealth Bank for mail payment services - Various contractors for delivery of driver assessment services - Partnership Models with Local Government Authorities consist of formal contractual relationships (fee for Service): <ul style="list-style-type: none"> - 79 Local Government Authority contracts for provision of Licensing Services in regional Western Australia - Contract with Kalumburu Remote Aboriginal Community for delivery of Licensing Services to Kalumburu Community • Collaborative and consultative inter-Agency and national Forums/Committees/Working Groups to develop strategies to strengthen road and driver safety: <ul style="list-style-type: none"> - Road Safety Council - Office of Road Safety for delivery of the State's strategic road safety plan - MainRoads WA for provision of a safe and efficient road network - Western Australia Police for delivery of Licensing Services in regional and remote areas of Western Australia to ensure equitable access to Services and Remote Indigenous Communities - Department for Justice for delivery of Licensing Services in regional Western Australia - Department of Industry and Resources for delivery of Licensing Services in regional Western Australia - Department of Corrective Services for Driver Education and Training for Prisoners - Department of Racing, Gaming & Liquor for issue of Proof of Age Cards • Inter-jurisdictional networks for the purpose of collaborating and comparing jurisdictional Licensing information and support: <ul style="list-style-type: none"> - Alcohol Inter-lock Schemes - Driver Training strategies - Public information access initiatives • Innovation forums held with business partners to improve Licensing Service functions and options to Customers: <ul style="list-style-type: none"> - Investigations of alternative and improved payment channel access such as BPAY with Commonwealth Bank of Australia or point of service with Australia Post

Community Development and Justice Standing Committee	Operations Division
<p>The use of citizen centred services - how different jurisdictions are transforming and integrating government processes around the needs of the citizens to improve service delivery and improve well being</p>	<ul style="list-style-type: none"> - Feasibility of Automated Number Plate Recognition contributing to strategies for countering vehicle identification fraud and improvements to road safety with LisenSys Pty Ltd and CrimTrac
<p>Contributing factors to success or failure of inter-Agency initiatives/projects</p>	<ul style="list-style-type: none"> • Refer above • LBU Mobile Licensing for Remote Indigenous Communities to ensure equitable access to Services • LBU Outreach and Training Model for Delivery of Licensing Services
<p>Regional Services</p>	<ul style="list-style-type: none"> • Timeliness of communication and advice of initiatives and projects from Department Chief Executive Officers • Early distribution of project/strategy advice to allow for adequate intra-Agency comment and contribution • Consultative approach to implementing projects

Attachment B

Operations Division

DPI

Community Development and Justice Standing Committee	<ul style="list-style-type: none"> WA Police carrying out Practical Driving Assessments on DPI's behalf.
	<ul style="list-style-type: none"> The Albany Waterfront Development was based on a joint decision making MOU between City of Albany, DPI and the Great Southern Development Commission (GSDC). Landcorp were added later and then took over the project. The early MOU approach did not seem to work as the different parities had a different vision for the outcome i.e. DPI wanted a cost recovery boat harbour, GSDC wanted a facility that would attract boats and commercial interest to Albany and the City were focussed on more land based opportunities which resulted in the inclusion of the new Entertainment Centre. We have a less consultative approach on the project at present which still involves all parties but Landcorp make the decisions.
	<ul style="list-style-type: none"> Marine Safety/Fisheries agreements to conduct joint patrols
	<ul style="list-style-type: none"> Interagency committees
	<ul style="list-style-type: none"> Shared training - coordinated by Dept of Premier & Cabinet.
	<ul style="list-style-type: none"> Dept Environment & Conservation/DPI collaboration on marine safety issues at locations where the land adjacent to the body of water is DEC controlled. Eg: Gnarrabup, Hamelin Bay, Blackwood River, Lake Towerinning and Lake Jasper.
	<ul style="list-style-type: none"> Dept Housing and Works assisting with accommodation needs for DPI offices.
Marine Safety	NIL
Pastoral Lands	NIL
Passenger Services	NIL
Rail Safety	NIL
State Land Services	NIL
Coastal Infrastructure	NIL